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[Translator Comment: The watermark on the memorandum reads "Diwan of Health"]

The Islamic State
Diwan of Health
The Wilayah of Al Khayr Center

Number: [Blank]

Date: [Blank]/[Blank]/1437

Date [Gregorian]: [Blank]/[Blank]/2016

In the name of Allah, the most merciful, most compassionate
[Religious supplication opens the memo]

Subject/ Complaint

1. Brother Abu-Ibrahim Dhakhirah [Ammunition] is complaining that Brother Abu-'Abd-al-'Aziz of the Treatment and Recovery Facility is mistreating the brothers and treats him as one of the ordinary citizens.
2. The subject of visits. The brothers at the facility allow visits for the brothers they choose while some of the brothers receive visitors and they tell them that visits are not permitted at that time. Why?
3. The Brother Abu-'Ali al-Tunisi [Tunisia]: the current situation concerning the food is bad and the food the brother needs is not being cooked. For example, dinner consists of sardines.
4. The fruits are not getting washed and they are not of good quality. Also, there is no cold water and several brothers drink from the same water bottle.
5. When the brothers request cold water from the refrigerator, they are told that there is no cold water, when the opposite is true; however, some of the brothers refrigerate the water so that they can take it home.
6. The nurses Abu-Sayf and Abu-Hajar are sowing dissension between the brothers who are patients at the facility and those who work there. For example, if a brother needs medicine from the pharmacy, but the pharmacy is closed and the brother [at the pharmacy] is not present, they complain.

This is what some of the brothers said to me, and Allah knows best.