[This document is the 2<sup>nd</sup> page of a 2-page document. The topic of this document is the same one in document number CTC ComplaintBox 129 English.]

The next day, I went to the real estate department in Raqqah and asked for the real estate registration statement proving the ownership of the mentioned properties. I proved to him that the properties are owned by my mother, but he did not accept this and said, "Go and complain." Today, I come to the real estate complaints, to solve the issue and retrieve the keys before he could use the furniture. I ask you to stop Abu Shakir for his ill-treatment and abusive speech and how he took the shop from me in a terrifying way, as if it were a security patrol in the time of the tyrants.

Knowing that when I brought him the real estate registration paperwork and he did not recognize it, I asked him, "What is required?" He said, "I want you to rent me one of the apartments." I replied to him, "There is no place for you among us, since we are about 5 families living in this house."

## I ask you:

- 1- Recover the keys to the house that Abu Shakir had taken.
- 2- Abu Shakir should not touch the aforementioned 2 properties because my mother is the owner and she is present.
- 3- He should be warned for his mistreatment of the people of Ma'dan.

Stamp and signature of the complainant

Waiting for your quick response, may God protect you and take care of you.

The official response.

## Attachments:

- 1- A photocopy of the ID.
- 2- Real estate registration statement of the 2 properties.

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