

The Islamic State
(136)
The Diwan of Health
Wilayat al-Raqqah Center

Number: T / A /
Date: [blank]
Corresponding to: [blank]

Complainant's name: Umm 'Abdu al-Ansariyah Defendant: Nurse (Nur) Work: [blank] Serial number: [blank] Contact number: [redacted] Date of the problem: 6/4/1438 [4 January 2017] Subject of complaint: Medical fault Mistreatment: Lack of commitment: Fight:

Complaint text: Peace be upon you, God's mercy and His blessings.

To whom it may concern: We were subjected to mistreatment by a nurse in the pediatric department, her name is Nur, and I am an older sister. She verbally abused me and some of the brothers. I was in a situation with the baby girl and I couldn't remember that the serum was in a room we had entered earlier because we took the baby to the nursery room repeatedly and gave her oxygen. And when I asked the nurse about the serum [illegible] ...she started cursing and praying against the baby girl. Then, two nurses took the girl and went to put a diaper for her. In the evening, the same nurse came in and attacked everyone in the room with bad words like you are dirty in your homes and such talk.

I hope that a solution to this situation will be found because the sisters have already had enough with their children and their poor condition. May God reward you the best.

The decision of the emir: [blank]

[Note: Light blue fonts indicate that the paragraph was handwritten.]