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I asked the speaker about his name, and he was surprised because I did not know him. He said: "I am Abu Shakir." At that time, I knew that he was the well-known real estate official, and I told him that the properties belonged to my mother, who lived in the same property.

He completed the inventory and we got out of the apartment after he locked the apartment, keeping the keys and headed to the second apartment to make sure there were no people inside. He took me back to the shop where I work, leaving the keys to the apartment with him, asking me to bring the title deeds to verify ownership of the property.

The next day, I went to the real estate department in the Wilayat Raqqah and brought a real estate registration statement proving the ownership of the mentioned properties for my mother, . After reviewing it by brother Abu Shakir, he returned it to me and said, literally, "Go and complain."

{Abu Dhar and Mu'adh bin Jabal, may Allah be pleased with them, reported that:

The Messenger of Allah, may Allah's peace and prayers be upon him, said, "Fear Allah wherever you are, do good deeds after doing bad ones, the former will wipe out the latter, and behave decently towards people."}

Then I asked him what is required of us. He said, "I rent one of the apartments." At that time, I told him that you had seen the condition of the apartments, and there was no empty apartment, and this property belonged to me and belonged to family members.

The next day, I came to Raqqah's real estate complaints, submitting a complaint No. 196 to retrieve the keys from brother Abu Shakir before he could use the apartment and the furniture in it, as some of the furniture is currently needed, like winter carpets for floors and blankets.

Today, I have come to you asking for my compensation and the return of the keys to the aforementioned apartment and an end to brother Abu Shakir's acts for his annoying behaviors to the owners of modern real estate and some other real estate, which contradicts the Hadith of the Messenger, may Allah's peace and prayers be upon him, who said, "Allah loves to see the sign of His Blessings on his slave."

May God bless you and reward you the best.

Salih al-'Ali al-Khalil

[The following stamp appears on the bottom of the page] The Islamic State – Wilayat Raqqah – The Wali's Office [Signed by] Abu Hajar [on] 20/1/1438 [21 Oct 2016] [and wrote the following note:]

[Should be forwarded to] the Real Estate Center to review and respond.